

# e-Banking

## Syllabus

### 1: Introduction to e-Banking

- What is e-Banking and its evolution
- Advantages and benefits of electronic banking
- Types of e-Banking services: Online banking, mobile banking, etc.

### 2: Setting Up Your e-Banking Account

- Choosing a suitable bank and e-Banking platform
- Creating a secure online banking account
- Understanding authentication and authorization methods

### 3: Navigating the e-Banking Interface

- Overview of e-Banking interfaces
- Exploring account summaries and transaction histories
- Understanding the main features and options

### 4: Online Fund Transfers

- Transferring funds between own accounts
- Making one-time and recurring transfers
- Understanding the process of external transfers

### 5: Bill Payments and Online Shopping

- Paying bills through e-Banking platforms
- Safe online shopping tips and payment gateways
- Managing payment beneficiaries and recurring bills


### 6: Mobile Banking and Banking Apps


- Introduction to mobile banking applications
- Installing and using banking apps securely
- Mobile check deposits and remote banking functionalities

### 7: Troubleshooting and Customer Support

- Handling common e-Banking issues
- Contacting customer support and reporting incidents
- Recovering from e-Banking errors or unauthorized transactions



  
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